



TO: Directors, Public Children Services Agencies
Directors, Department of Job and Family Services
Honorable Judges and Points of Contact, Title IV-E Juvenile Courts

FROM: Kimberly L. Hall, Director 
Ohio Department of Job and Family Services

Maureen M. Corcoran, Director 
Ohio Department of Medicaid

RE: Managed Care Plan Change – Paramount Advantage

On January 6, 2020, Paramount announced that it would cease to provide Paramount Advantage Medicaid in the central/southeast region of Ohio. **The affected area includes the following counties: Athens, Belmont, Coshocton, Crawford, Delaware, Fairfield, Fayette, Franklin, Gallia, Guernsey, Harrison, Hocking, Jackson, Jefferson, Knox, Lawrence, Licking, Logan, Madison, Marion, Meigs, Monroe, Morgan, Morrow, Muskingum, Noble, Perry, Pickaway, Pike, Ross, Scioto, Union, Vinton, and Washington.**

It is important for all public children's services agencies (PCSAs) and juvenile courts to be aware of this change, as it affects all children who are placed in the central/southeast region, regardless of the custodial agency's location.

New Children in Custody

Effective immediately, Paramount should no longer be selected as the managed care plan for new children in custody residing in the affected region. Please note: Paramount will continue to serve the west and northeast regions (as outlined in the attached map); children residing in these two regions of the state can continue to be newly enrolled in Paramount.

Children Currently Enrolled with Paramount

Paramount Enrollees Residing in the Affected Region: The Ohio Departments of Medicaid (ODM) and Job and Family Services (ODJFS) will work with the PCSAs and juvenile courts to ensure this change does not have a negative impact on access to health care services for children in custody. We have identified children in custody who are currently enrolled in Paramount and reside in the central/southeast region and will provide a list of children impacted by this change to each affected custodial agency. PCSAs and juvenile courts will need to transition coverage for these children to a new managed care plan by May 31, 2020, and ODJFS/ODM will be available to provide assistance with this process. PCSAs have the option of changing enrollment to a new plan sooner through SACWIS. As previously noted, the effective date for the newly selected plan will be the first of the month following the selection.

Paramount Enrollees Residing in Unaffected Regions: Children residing in the west and northeast regions of the state can continue enrollment in Paramount. Should a Paramount-enrolled child residing in the west or northwest regions be moved to a placement in the central/southeast region, the county will need to change the child's managed care plan selection at the time of the move. As with other changes in managed care enrollment for children in custody, the effective date for the new plan will be the first of the month following the new selection.

Questions

- For assistance with identifying, selecting, and/or transitioning to a new managed care plan, contact ODM's Children in Custody mailbox: CICTATeam@medicaid.ohio.gov.
- For assistance with SACWIS-related issues, contact the ODJFS Medicaid TA mailbox: JFS_Medicaid_TA@jfs.ohio.gov.
- For information regarding the different managed care plans, network service providers, etc., contact the Ohio Medicaid Consumer Hotline: (800) 324-8680. The hotline is available between 7 a.m. and 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. on Saturday.

Because this change impacts all Paramount enrollees residing in the affected area, many of those we serve will need to choose alternative managed care plans, including children who have been adopted, families receiving in-home services, and young adults who have emancipated from care. If you have questions when serving these populations, please contact the Medicaid Consumer Hotline.

OHIO MEDICAID MANAGED CARE Region Map

